

Act now. Be prepared for flooding

Flooding is a serious issue. Around 22,100 properties are at risk of flooding in the Berkshire area. While the Environment Agency aims to provide advance warning of flooding, and local authorities may provide assistance, the person who can do the most to help is you. This information sheet explains your local flood warning service provided by the Environment Agency and lists important contact numbers, which may be useful when a flood warning is issued. Please keep it in a safe place.

Know your codes!

We operate a flood warning service in areas at risk of flooding from rivers or the sea. Warnings are issued using a set of four easily recognisable codes. These indicate the level of danger. They are not always used in sequence. In acute situations, a Severe Flood Warning may be issued immediately.



Severe Flood Warning

Severe flooding. Danger to life.



Flood Warning

Flooding is expected. Immediate action required



Flood Alert

Flooding is possible. Be prepared.

For: River Thames from Pangbourne to Purley including Pangbourne, Whitchurch and Purley

- **Region:** Southeast
- **Floodline:** Call Floodline on 0845 988 1188, select option 1 and enter Quickdial number 171215 to get more information
- **Related Flood Warning Areas** This area is covered by our general early notification of possible flooding, known as Flood Alert. We can also issue more specific Flood Warnings in this area. Follow the link(s) below to check if Flood Warnings are also in force for the following location(s):
- **Updates on local radio:**

BBC Radio Oxford	Absolute Radio 1215AM
Glide FM	Heart - Berkshire
Jack FM	
- **Updates on local TV:**

BBC London	ITV1 (Central)
ITV1 (Carlton/LWT)	ITV1 (Meridian)

For: River Thames at Purley Village

- **Floodline:** Call Floodline on 0845 988 1188, select option 1 and enter Quickdial number 171212 to get more information

Useful numbers

Councils:

General Enquiries:

Reading Borough Council

Tel (24 hours) 0118 9390900

West Berkshire Council

Tel (24 hours) 01635 424000

Fire & Rescue

Berkshire Fire & Rescue

Tel (24 hours) 0118 9452888

Police

Thames Valley Police

Tel (24 hours) 0845 8505505

Ambulance

Berkshire Ambulance

Tel (24 hours) 0118 9365600

Water

Thames Water

Tel (24 hours) 0845 9200800

Gas

Transco

Tel (24 hours) 0800 111999

Electricity

Scottish and Southern Energy PLC

Tel (24 hours) 0845 7708090

Citizens Advice Bureaux

Refer to phone book

Samaritans

Tel (24 hours) 08457 909090

DWP – Dept. for Work & Pensions

(financial aid/advice) Refer to phone book

IF THERE IS A DANGER TO LIFE ALWAYS DIAL 999 AND ASK FOR THE APPROPRIATE EMERGENCY SERVICE

Please note the Phone Book contains details of all local authorities and may give alternative numbers in case of difficulty in obtaining any of the numbers given.

Produced by Purley on Thames Parish Council as an aid for residents. We aim to keep this information as up to date as possible but please advise us on 0118 9844507 if you notice any errors.